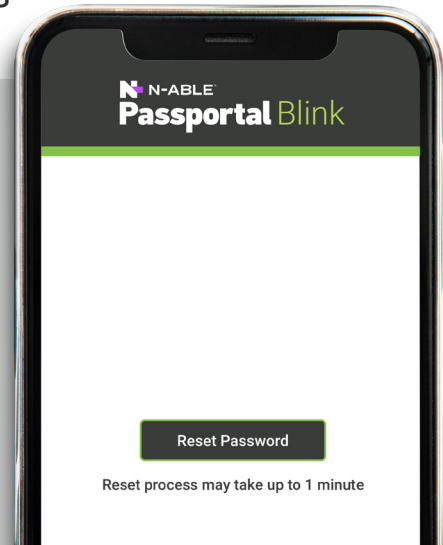


# N-able Passportal Blink

Mobile self-service password reset app for end users

N-able™ Passportal™ Blink is a self-service password-reset mobile application that allows users to reset their own passwords on Microsoft® Windows® and Active Directory® without having to contact their MSP. Reduce your password-reset ticket workload while giving end users the ability to reset passwords on their own, any time of day or night.



## Passportal Blink is a productivity win for your clients

- Your clients can experience higher productivity when their employees can get back up and running minutes after a password is lost or a user is locked out.
- The end user prompts a password reset in the Blink app, and then a push notification is sent to the user's device to unlock their account. The user is back up and running in moments.
- The technician can go into the Passportal console and reset the user's password with one click from a submitted ticket.

## Passportal Blink is a simplicity win for your clients' end users

- The easy-to-use app is available 24/7, making late-night or weekend resets just a few clicks away.
- If locked out, users receive a notification. All they have to do is open the Blink app, authenticate themselves using biometric or touch ID, and click on the **Reset Password** button.
- This activates a 60-second countdown process to receive their new password. After receiving the new password, the user has the option to share it.

## Passportal Blink is an efficiency and value win for your business

- Fewer password-reset tickets mean your technicians can spend less time on password resets and more time on high-value tasks.
- Deliver a valuable, automated, and safe service to your clients that can help them reduce employee frustration and improve productivity.
- Your license to the Blink app can serve up to 10,000 end users, so your return on investment improves the more your clients' end users take advantage of Blink's convenience.
- Blink works with Microsoft Active Directory and Windows.

[Book a demo](#)



# About N-able

N-able empowers managed services providers (MSPs) to help small and medium enterprises navigate the digital evolution. With a flexible technology platform and powerful integrations, we make it easy for MSPs to monitor, manage, and protect their end customer systems, data, and networks. Our growing portfolio of security, automation, and backup and recovery solutions is built for IT services management professionals. N-able simplifies complex ecosystems and enables customers to solve their most pressing challenges. We provide extensive, proactive support—through enriching partner programs, hands-on training, and growth resources—to help MSPs deliver exceptional value and achieve success at scale.

[n-able.com](https://n-able.com)

© 2021 N-able Solutions ULC and N-able Technologies Ltd. All rights reserved.

The N-able trademarks, service marks, and logos are the exclusive property of N-able Solutions ULC and N-able Technologies Ltd. All other trademarks are the property of their respective owners.

This document is provided for informational purposes only and should not be relied upon as legal advice. N-able makes no warranty, express or implied, or assumes any legal liability or responsibility for the information contained herein, including for the accuracy, completeness, or usefulness of any information contained herein.